



CONCERT 2 CANCELLED

We are sorry to have to announce that Concert 2, "The Limpinwood Ensemble", has been cancelled. The ensemble is Brisbane based and unable to travel to Tyalgum due to Queensland border restrictions. Tickets purchased will be automatically refunded.

COVID-19 PROTOCOLS / ADDITIONAL TERMS AND CONDITIONS

During this difficult period of the COVID-19 pandemic, many aspects of our lives require a different approach than in the past, and our preparation for an enjoyable and safe concert event is no exception. In accordance with government health requirements and out of concern for the safety of our audience, performers and volunteers, The Tyalgum Festival has put in place a number of protocols.

These protocols constitute additional Terms and Conditions applicable to your ticket purchase and are in addition to the Terms and Conditions as outlined [here](http://www.tyalgumfestival.com.au/bookings) on the Tyalgum Music Festival website: www.tyalgumfestival.com.au/bookings

By accepting your ticket(s), and checking in for the 2020 Tyalgum Music Festival event ("the Festival") you are agreeing to comply with all Tyalgum Music Festival's Terms and Conditions and COVID-19 Safe Plan protocols, as outlined below.

You acknowledge you are healthy. If you have any infectious or respiratory symptoms (such as a sore throat, headache, fever, shortness of breath, muscle aches, cough or runny nose), *do not attend the concert*. Your ticket purchase will be refunded.

You declare that in your visit to Tyalgum today, you are in compliance with any government travel or border restrictions.

Registration for this event is essential.

You must check in with the Festival representative prior to entering the Tyalgum Hall. The check-in desk will be located on the west patio.

Check in will begin at 10:30 am. You may wish to enter the designated queue prior to that time and you should **plan to arrive early**.

You must present a printed Trybooking ticket for each individual or member of a group. Your ticket(s) will be stamped upon check in.

You must confirm that the telephone contact and/or email address of the original ticket purchaser is correct. If the ticket is being used by someone other than the original purchaser or a member of the original purchaser's group, that person must provide the Festival with their telephone contact and/or email address.

You may be asked to undergo a touch-less temperature check.

Entry to the Hall will be directly through the west patio doors after you check in. Upon entry to the Hall, present your printed, stamped ticket to the usher.
You will be asked to use hand sanitiser as you enter the Hall.

If you choose to enter the Hall at a later time, entry will be through the front doors, which will open at 10:50 am.

All seating is pre-set and should not be moved. Seating is not reserved. There will be limited adjacent seating for members of the same household but this cannot be guaranteed.

Please select a seat quickly and move directly to it. Do not congregate. **Once seated, you must remain in your original seat in the Hall**, except to use the toilet facilities or to exit the Hall at the conclusion of the concert.

The Concert is scheduled to begin at 11:00am. The start time may be delayed to insure all patrons have been checked in and are seated.

We always appreciate your cooperation in maintaining social distancing at all times. The Front of House team are happy to assist with this should you have any concerns.

At the conclusion of the concert, you will be asked to exit through the doors on either side of the main hall. Do not exit through the front door as the passageway is narrow. Please remember to not congregate once you exit the Hall.

Parking is available in spaces along Coolman Street at the front of the Community Hall and along side streets. Only patrons with special needs are allowed to park in the grassy area near the wheelchair ramp on the east side of the building.

The Festival encourages you to wear a face covering fitted over your nose and mouth while you are in the check in queue and within the Hall.

The Festival suggests that you download and activate the Australian Government COVID-Safe app to your smart phone. Further information is here: <https://www.health.gov.au/resources/apps-and-tools/covidsafe-app>

A reminder — place all mobile phones in “Flight Mode” during the concert.

There are a number of great places in town for lunch or a bite to eat after the concert and we invite you to visit these neighbouring businesses:

- Tyalgum Gelato Shop
- Flutterbies Cafe
- Flutterbucks Coffee Bar and Pizzeria
- The Tyalgum General Store
- The Tyalgum Hotel
- Tyalgum’s varied and unique boutiques, galleries and shops

Website: <https://www.tyalgumfestival.com.au>

Facebook: <https://www.facebook.com/tyalgumfestival>